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| SERIAL NUMBER 10/610,486 | FILING OR 371(c) DATE 06/30/2003 RULE | CLASS 379 | GROUP ART UNIT 2614 | ATTORNEY DOCKET NO. MS303530.1 / MSFTP471US |
| APPLICANTS Eric J. Horvitz, Kirkland, WA; Timothy S. Paek, Issaquah, WA; ** CONTINUING DATA ***** ** FOREIGN APPLICATIONS ***** IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 09/29/2003 | | | | |
| Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 119 (a-d) conditions met <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after Allowance Verified and Acknowledged <input checked="" type="checkbox"/> Examiner's Signature <input checked="" type="checkbox"/> Initials | | STATE OR COUNTRY WA | SHEETS DRAWING 10 | TOTAL CLAIMS 37 36 INDEPENDENT CLAIMS 3 |
| ADDRESS 27195 | | | | |
| TITLE Ideal transfer of call handling from automated systems to human operators based on forecasts of automation efficacy and operator load | | | | |
| FILING FEE RECEIVED 1056 | FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following: | | <input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit | |